

Appendix 1

Review of Southlands (Actions Undertaken)

General Communication Strategy

- Feedback from tenants meetings
- Initial letter to all tenants
- Establish core officer group
- Establish licensee group /forum
- Regular weekly meetings
- Regular communication with licensee group
- Regular wider communication with wider licensee /community groups
- Review management model for community facility
- Members / press briefings

Continued Management of Centre by Council

- Review existing costs both revenue / capital
- Review rent / lease model
- Joint meeting on business / community to present financial gap
- Review outstanding debt / payment plans
- Review management model for community facility
- Ongoing letting policy